

MARKETING MIXOLOGY



SOCIAL MEDIA INFOGRAPHICS EVERY MARKETER NEEDS TO SEE

NOT SURE WHETHER THIS E-BOOK IS FOR YOU? HERE'S AN EASY WAY TO TELL BEFORE DIVING IN:

★ BEGINNER BASICS: FOR ARTS PROFESSIONALS AND STUDENTS WHO ARE NEW TO THE FIELD OR LOOKING FOR FOUNDATIONAL TRAINING. GAIN THE BUILDING BLOCKS TO ESSENTIAL MARKETING SKILLS THAT WILL BENEFIT ARTS ORGANIZATIONS OF ALL SIZES. THESE E-BOOKS ARE TYPICALLY "HOW-TO" GUIDES FOR THOSE UNFAMILIAR WITH THE TOPIC AT HAND. CHECK OUT OUR OTHER BEGINNER E-BOOKS INCLUDING "HEARTY WHOLE-SOME AND HOMEMADE: BUILDING AN INSTAGRAM COMMUNITY THAT THRIVES."

INTERMEDIATE INSTRUCTION: FOR ARTS MARKETERS WHO UNDER-STAND THE BASIC SUBJECT AT HAND, BUT HAVE YET TO JUMP IN. THESE E-BOOKS COVER INFORMATION ON MISTAKES OR CHALLENGES AND HOW TO SOLVE PROBLEMS ON A MORE COMPLEX LEVEL, USING REAL EXAMPLES FROM A VARIETY OF GENRES. CHECK OUT OUR OTHER INTERMEDIATE E-BOOKS, INCLUDING "BANISH ONLINE VIDEO MARKETING BLUNDERS--FOR GOOD!"

ADVANCED APPROACHES: FOR ARTS LEADERS WHO HAVE EXPERTISE IN THE FIELD AND ARE SEEKING TO INCREASE THEIR KNOWLEDGE ON A TOPIC. THESE E-BOOKS WILL MAKE YOU A MARKETING MASTER AND INCLUDE THOUGHT-PROVOKING WORKSHEETS TO HELP YOU PLAN FOR YOUR ORGANIZATION'S FUTURE. CHECK OUT OUR OTHER ADVANCED E-BOOKS, INCLUDING "8 WAYS TO MAKE YOUR ARTS ORGANIZATION MORE HUMAN."

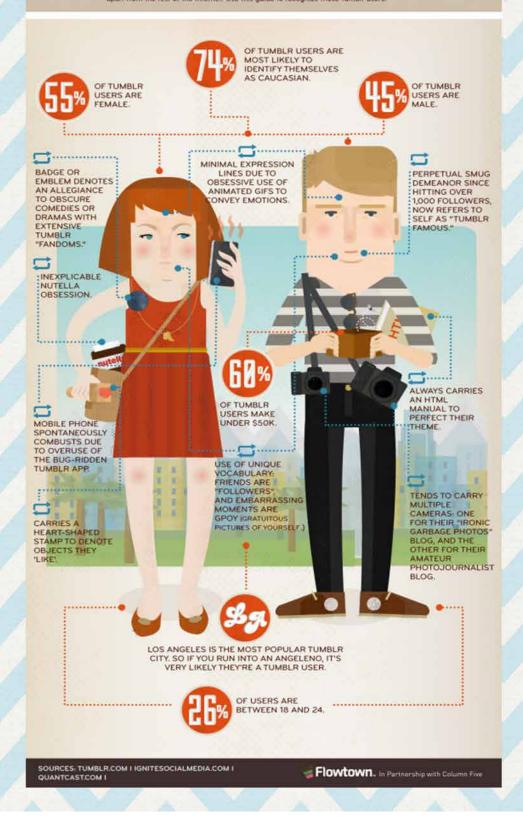




TRACKING TUMBLR

HOW TO SPOT A TUMBLE USER

With over 42.9 million blogs reblogging animated gifs and Ryan Gosling momes, this community of blogging fanatics has developed a unique language and quirks that set it apart from the rest of the Internet. Use this quide to recognize those further users.



SUCCESS

in 2013 -

A 12-MONTH PLAN TO BOOST YOUR BUSINESS'S SOCIAL PRESENCE.

Developing a social media presence can be a daunting endeavor for small-business owners. When the social landscape is constantly changing, it can be hard to know where to devote your attention and resources. Here's a game plan for boosting your social presence in 2013.

IST OUARTER TAKE SOCIAL MEDIA INVENTORY







ESTABLISH WAYS TO MEASURE Establishing success metrics in advance is important for evaluating social media efforts. Consider various ways to gauge success as the year progresses.

Top 5 Measurements for Evaluating Brand's Effectiveness on Social Media:



Social presence: Number of followers and fans:



2 Traffic to website.



Social mentions



4 Share of social conversations.



*According to 2012 Awareness Networks survey of 450+ social media marketers



2ND OUARTER

WORK ON RELATIONSHIPS



BE A BETTER

Social media isn't just about outbound communications. Use it to stay on top of the conversations around your brand and your industry. Devote more time to listening in.





of social media marketers say they monitor social media for mentions of their business several times a week.





of social media marketers say they monitor social media for industry sonversations several times a week



COMMUNICATE IN NEW WAYS

Don't just stick to the same old posts. Diversify the kinds of content you shave on social media to keep your fans and followers engaged and interested. Some suggestions include:





BE A BETTER LISTENER

Social media isn't just about outbound communications. Use it to stay on top of the conversations around your brand and your industry. Devote more time to listening in.





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Don't just stick to the same old posts. Diversify the kinds of content you share on social media to keep your fans and followers engaged and interested. Some suggestions include:







INTEGRATE EVERYTHING







TE ALL YOUR SOCIAL

Don't do it alone. If you haven't already, look into using a social media management app that lets you control and monitor all your different platforms from one dashboard.

Two popular options:





HOOTSUITE

TWEETDECK



EGRATE OTHER INBOUND Make social do double-duty by integrating social media with other marketing efforts. Examples include:



Direct followers to join email lists.



Ask followers to refer your business to others.



Build your customer profile with information from your followers.



Boost PR efforts by reaching out to iournalists on social



LOOK BACKWARD, THEN FORWARD





N'T BE DISCOURAGED BY CHALLENGES

Plenty of other businesses are facing the same challenges with social media. Make an effort to stay up-to-date on the latest tools and trends to overcome these challenges.



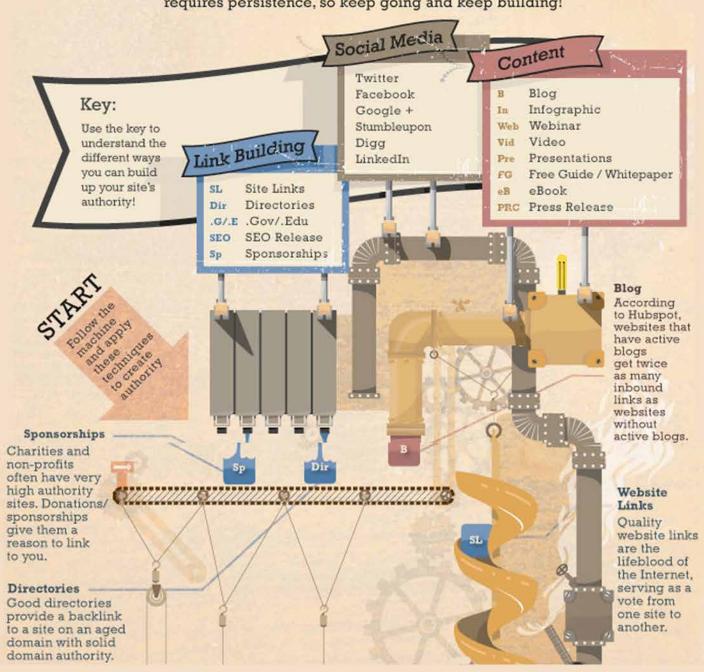
LEARN FROM THE YEAR-IN-REVIEW

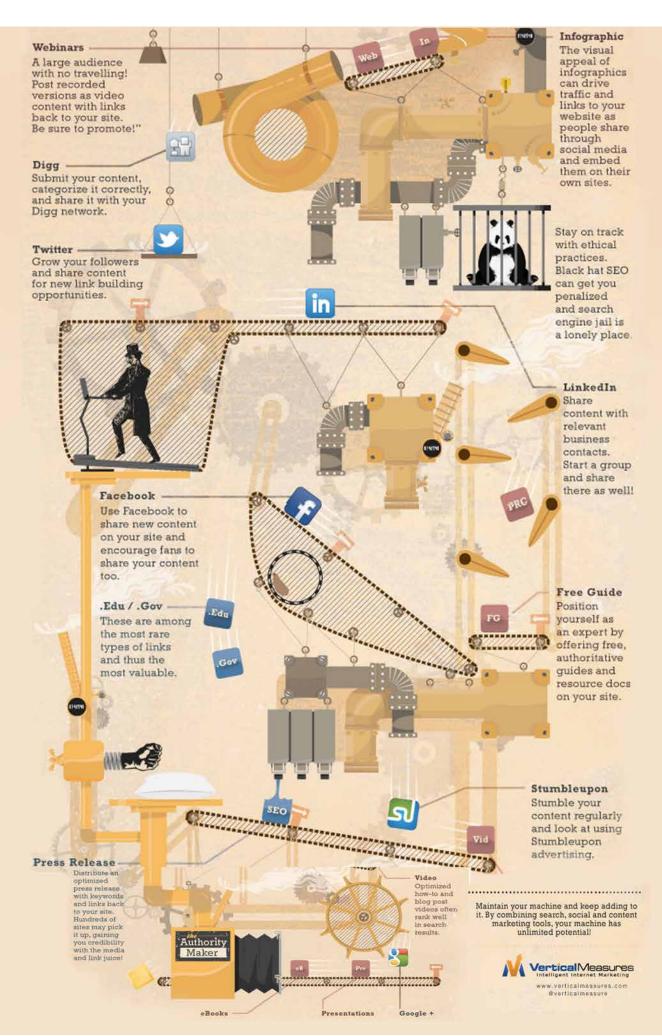
Take some time to assess your year in social media, then establish ways to check in regularly to identify social media successes, challenges, and opportunities. Some options include:

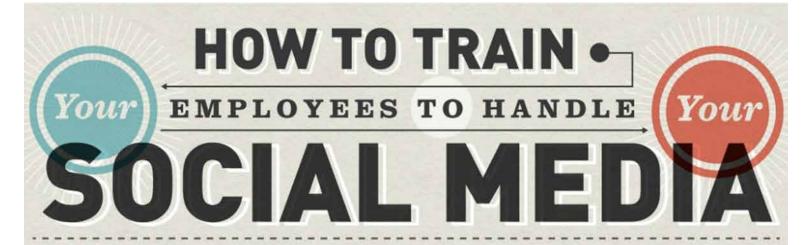
Top 3 Social Marketing Challenges:



Building authority for your website is a complex task. The process is similar to the workings of a machine which must be maintained and well-oiled to keep it running. Building authority is a progression that requires persistence, so keep going and keep building!







Social media consultants can be an expensive addition to your business. But in this day and age, no company can operate without a sound social plan. Despite the swanky pitches you may receive from pros, your best social media team might actually be your current workforce. But how can you find your company's natural social media rock stars and get your entire team on board with your goals?

In today's connected world your employees are your brand, and everything they share online reflects—both positively and negatively—on your company. Some companies choose to implement a personal social media policy to protect the company's reputation.

THESE ARE SOME COMMONLY INCLUDED GUIDELINES:

When it is and is not appropriate to suggest that an employee is

SPEAKING



BEHALF

→ of the company.

EXAMPLES

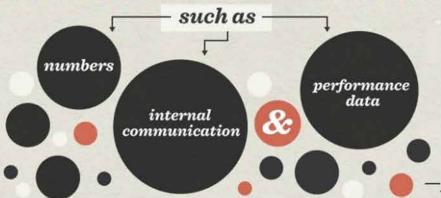
of behavior and harassment that will not be tolerated.

Any disclaimers employees should use when expressing a

PERSONAL OPINION about the company.

INFORMATION EMPLOYEES ARE

NEVER ALLOWED TO SHARE



Despite the dangers



UNRESTRAINED

SOCIAL MEDIA USE.



 $of companies \leftarrow$

DO NOT HAVE



clearly defined

SOCIAL MEDIA

policy.

TRAINING

Not all of your employees have the same relationship with social media.

In order to train them all quickly and effectively, you should separate them into groups based on their familiarity with the web technology they will be using.

THE DIGITAL NATIVE:

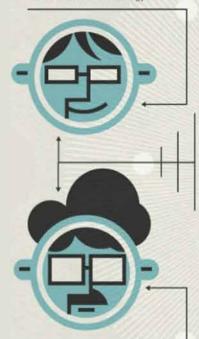
These employees have grown up with high-tech digital technology, and social media is a part of their daily lives.

What training should focus on: Training should focus more on the company's specific social media goals and how to measure returns, and less on how to use the technology.

THE SAVVY TECHNOLOGIST:

These employees might not have been raised with social media and web technology, but have taught themselves to use them.

What training should focus on: Pocus on the social media platforms the company wants to utilize, and how you wish to engage audiences on them.



Training GROUPS



THE RELUCTANT USER:

These employees are familiar enough with big-name social media networks, but have not adopted them into their daily lives yet

What training should focus on: Teach advanced use of the social networks they are familiar with, and how to get started with less familiar tools.

THE DIGITAL CONTRARIAN:

These employees oppose the digital age and feel that social media is just a passing fad or waste of time.

What training should focus on: Explain how and why businesses benefit from skilled social media campaigns, and why such tactics are useful to the company.

THE DIGITAL NEWBIE:

These employees are extremely new to social media and the digital world, and may not have the skill necessary to freely navigate the networks.



What training should focus on: Train newbies how to use the social media networks that your company has deemed important to its digital campaigns, and educate them on what the company's goals are.

mindflash.com

CONTENT DIVERSITY IN ONLINE MARKETING

PAST, PRESENT, FUTURE

THE JOURNEY

BEGINS

PAST

FORM



Articles

marketers chose articles as their top marketing tactic



Press Releases

marketers used website content to market their brand



Website Content

marketers had 'Website Content'

CHANNELS



Static Website

of the websites were static

STRATEGIES



Bot-oriented Content

Reader unfriendly



PRESENT

FORM









Blogs

Infographics



33 % Use infographic to promote their business

Photo Slides



44%

Videos



87%

agency marketers consider videos to be the most popula

193 M

Americans watched a video online in 2012

CHANNELS

facebook — 90% of bloggers use Facebook — 90% twitter — 53%

53% of companies find new customers through Twitter







STRATEGIES Localization

20% Google searches are for local businesses

FUTURE

FORM



marketers will use branded mobile apps





consumers will play games on mobile regularly



CHANNELS





Page Rank + Google Author Rank = Better visibility



Content Management Systems

More command over delivering Personalized Content



32

% marketers will use CMS to accelerate content personalization

STRATEGIES



- More focus on content for smart mobile devices
- Content Personalization will be the key to success



Web Experience Management System

STRANGER TO LOVER

HOW TO DO ONLINE BRAND MARKETING IN 2013*

*Also known as inbound or content marketing. I prefer to simply call it the new standard.



MAKE A PLAN

3

CONNECT WITH YOUR AUDIENCE

objectives & strategy

Set the course with a solid strategy linked to business objectives, including: sales and marketing, target audiences, media mix and tactics, brand story/positioning, and sources of growth and competition.



from stranger to lover

Create social content that will appeal to your audience throughout the stages of the marketing and sales cycle, nurturing them towards becoming promoters of your brand.



DEVELOP MARKETING INFRASTRUCTURE

4

MEASURE, RINSE & REPEAT

people infrastructure

- internal roles
- external roles
- policies
- approval flow



digital infrastructure

- , website design
- automation
- social design
- content management



continuous improvement

keep doing what's working and stop doing what's not. Try something new! That's pretty much it.



This intographic was created by:

tent social

Social Content Marketing Agency

We are a digital marketing agency that specializes in the planning, creation and management of social content.

In other words...

We tell awesome brand stories that people love and share.

LIKE THIS STRATEGY INFOGRAPHIC?

Then you'll love our Social Media Strategy Blueprint.

For a FREE download swing over to www.tentsocial.com







REACH & ATTRACT

"I've never heard of your brand."



CONNECT & CONVERT

"I know your brand products/services."



CONVINCE & CLOSE "I want to hear more about your brand."



CARE & DELIGHT

"I've paid for your brand products/services."



"I'll buy again & I'm telling my friends."

Blogs Video/Photos Social Media SEO/Keywords Social Ads Search Ads Display Ads

Offers
(coools, futorials, according Pages
Calls to Action
Forms/Social Logins

Contests

Lead Scoring
Contact segmentation
Lead nurturing
Demo
Coupons
Trial
Emails
Sales call

Customer Service Upsell Rewards Social media Email Phone



HOW VIDEOS IMPROVE SALES AND MARKETING

64%

OF WEBSITE VISITORS ARE MORE LIKELY TO BUT A PRODUCT ON AN ONLINE RETAIL SITE AFTER WATCHING A VIDEO

90%

REASON Nº 2

OF ONLINE SHOPPERS FIND VIDEOS HELPFUL WHEN LOOKING FOR ADVICE





VISITORS WHO WEW VIDEOS STAY ON A SITE 2 MINUTES LONGER THAN THOSE WHO DON'T

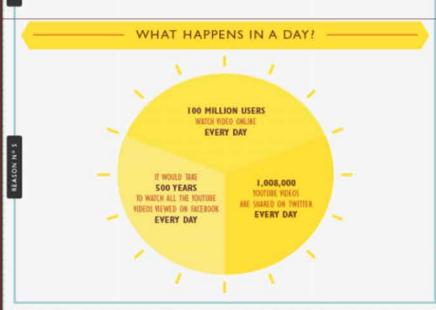


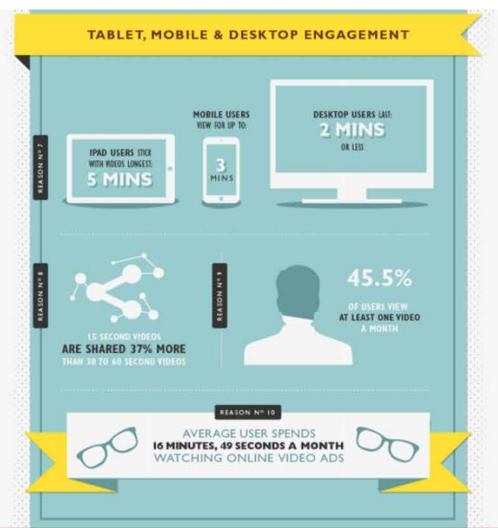


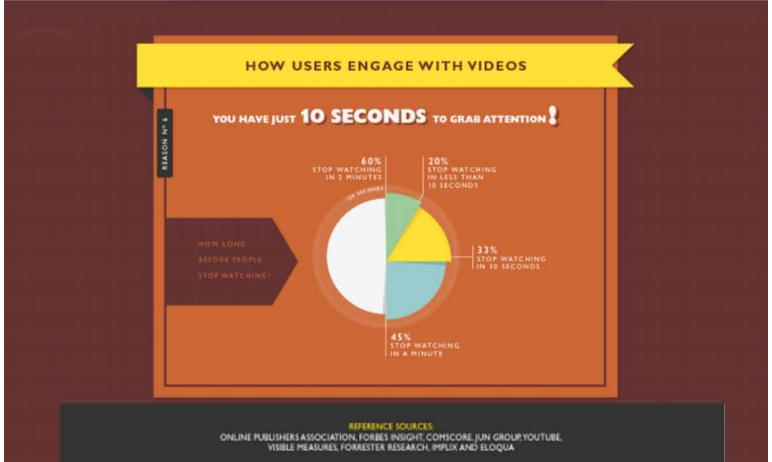


ONE MINUTE OF VIDEO
HAS THE SAME IMPACT AS 1.8 MILLION WORDS







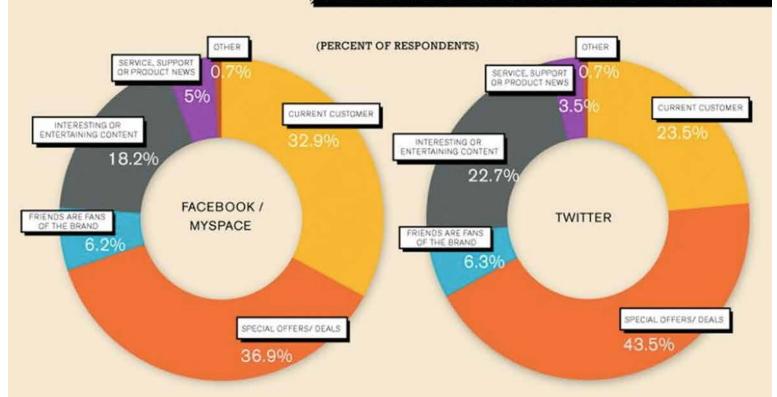


IN HOT PURSUIT:

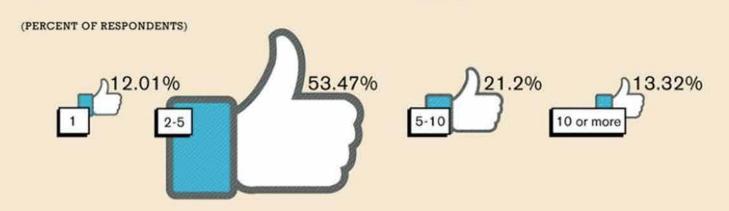
WHAT MAKES PEOPLE WANT TO FOLLOW A BRAND?

Without a doubt, a positive online brand experience creates loyal customers. As several studies have discovered, the majority of consumers who engage with a brand in the digital space—whether by participating in a contest or by "liking" a brand on Facebook—tend to not only purchase the products, but also make recommendations to their friends and family.

WHAT ARE TOP REASONS PEOPLE FOLLOW BRANDS?

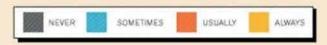


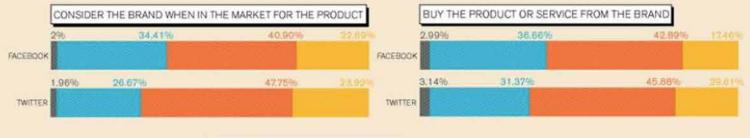
HOW MANY BRANDS DO THEY FOLLOW ON FACEBOOK?

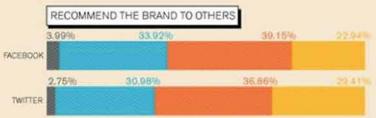


WHAT HAPPENS WHEN PEOPLE FOLLOW A BRAND?

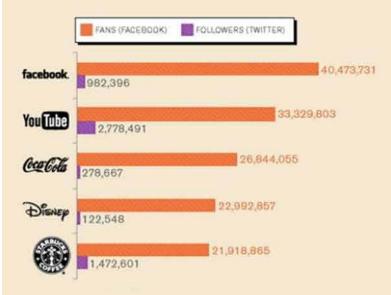
(PERCENT OF RESPONDENTS)





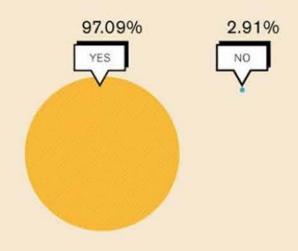


TOP 5 MOST POPULAR BRANDS ON FACEBOOK AND TWITTER*



HAS AN ONLINE EXPERIENCE EVER INFLUENCED WHETHER OR NOT YOU BOUGHT A PRODUCT/SERVICE FROM A BRAND?

(PERCENT OF RESPONDENTS)







INTRODUCING # Vine

How to use the newest mobile video trend to your brand's advantage.

WHAT IS VINE?

Vine is a new mobile app that lets you create and share short looping videos.

Think Instagram but with video.



Both companies share similar values and poals and helieve

CONSTRAINT

inspires

CREATIVITY

Much like Twitter's 140 character tweet limit. Vine has a six-second long video limit.



HOW SHOULD MY BRAND USE VINE?

Engage Your Followers in Conversation

Feature Your Brand Supporters

Promote Your Work for a Client

Present Up Relevant Historical Trivia

Excite People about a New Product

Take People Inside Your Office

Educate and Amaze

Bring People Inside Your Store

Tell Your Brand's Story

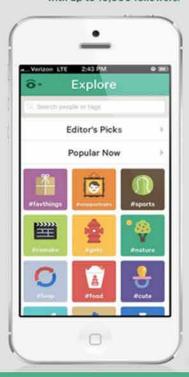
Advertise a Contest

Flaunt Your Products

Amuse Your Audience

TRACK YOUR ANALYTICS

Simply Measured offers a free vine tweet analysis to track the popularity of your Vine account. It is free for Twitter accounts with up to 10,000 followers.



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NEED MORE IDEAS?

Get ideas by selecting the Explore tab from Vine's main menu. Vine has several categories, including Editor's Picks and Popular Now.

VINE TIPS & TRICKS

TELLING A GOOD STORY IS KEY

Always have a good storyline that is easy for the viewer to follow. Try to plan out your scenes within your vine. You can start and stop your video by touching your screen. You can also play with stop motion by adding or moving an object within your scene.

RECORD WITH

BE CREATIVE

ONLY HAVE ONE POINT TO GET ACROSS

JUMP ON TRENDS IN SECONDS

One of the best parts about Vine is that you can jump on trends in seconds instead of taking days to produce a feature.

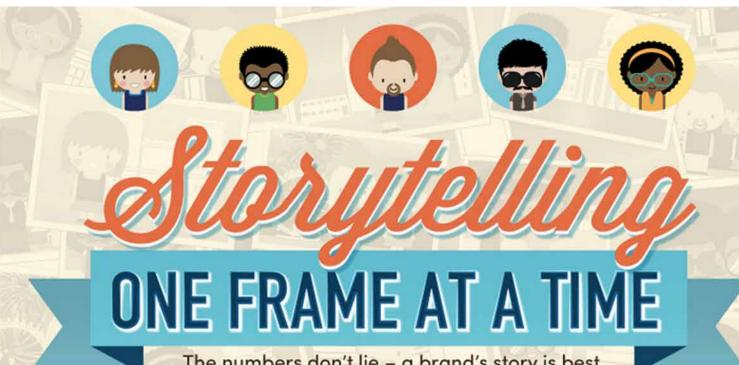
CONSIDER A TRIPOD FOR STOP MOTION

SHORT CONCEPT EQUALS HIGH CONSUMPTION

HAVE FUN!

DRIVE TRAFFIC TO SOCIAL MEDIA

Share your new Vine video on Twitter and Facebook so that all of your followers will see and share. Tags can be used to help promote your vine. Keep your followers' attention by advertising coupons or sweepstakes.



The numbers don't lie – a brand's story is best framed online with photos & video.



Data provided by Simply Measured for M Booth





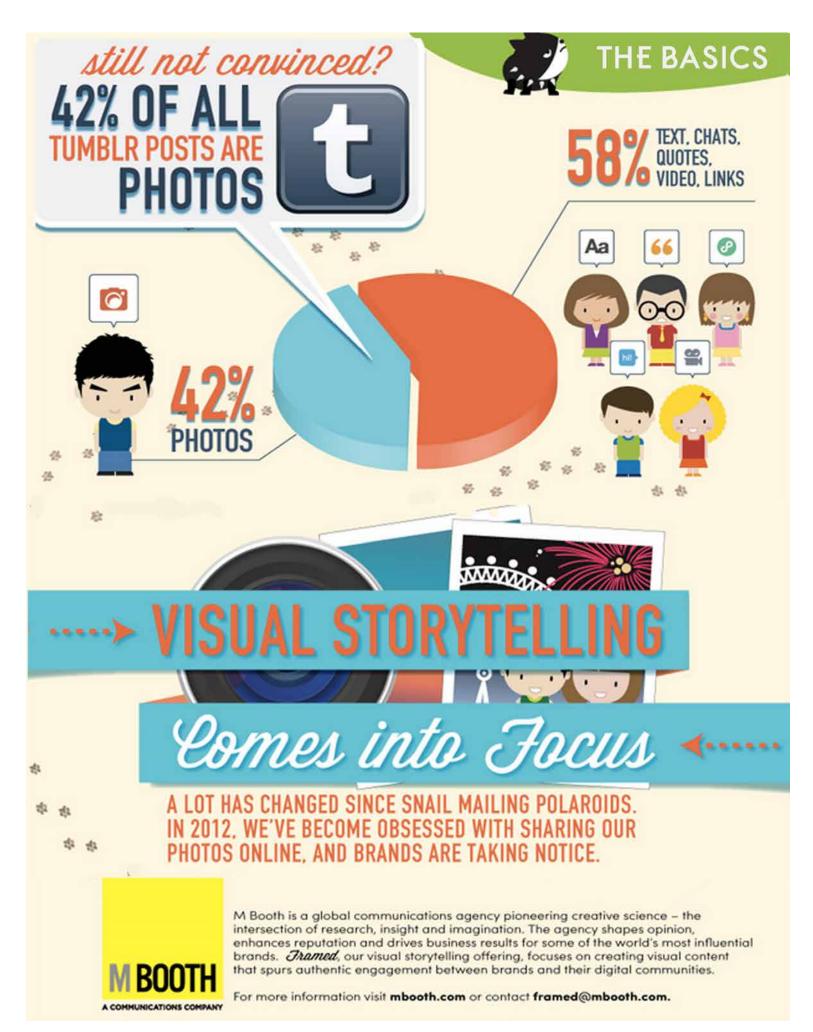




and over at YouTube...

100 MILLION USERS

ARE TAKING A SOCIAL ACTION ON VIDEOS EVERY WEEK



A new breed of social media personalities

A distinct new breed of social media personalities has been born, according to an extensive new study by conversation experts first direct. Which are you?



The Ultras

Check feeds dozens of times a day. Happily admit obsession.



of Facebook users spend at least two 40/0 hours a day on the network



The Deniers

Help! I have no signal!

Maintain social media doesn't control their lives, but get anxious when unable to access networks.



...of Facebook users would feel "anxious" or "isolated" if they had to deactivate their accounts

The **Dippers**

Access their pages infrequently, often going days, or even weeks, without posting.



The **Virgins**

Taking first tentative steps in social media.



...of Brits don't use any social networks



The Lurkers

Hiding in the shadows of cyberspace. Watch what others are saying, but rarely (if ever) participate themselves



...of Facebook users described themselves as 'observers'

The Peacocks

Popularity contest. High numbers of followers, fans, 'likes' and re-tweets essential.



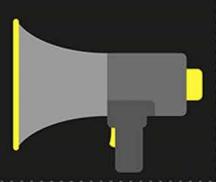
...Twitter users want more 'followers' than their friends.



The Ranters

Meek and mild in face-to-face conversations. Highly opinionated online.

Rant! Rant!
Rage! Rage!
Rage! Rant!



The Changelings

Adopt completely new personality online so no-one knows real identity.



The Ghosts

Create anonymous profiles, for fear of giving out personal information to strangers.

Boo!





The Quizzers

Asking questions allows them to start conversations.



The Informers

Seek kudos by being the first to share the latest 'stuff' with audiences.

The Approval Seekers

Constantly check feeds and timelines after posting. Fret until people respond.

One in seven

Facebook users say it is important others 'like' or reply to their updates



© first direct 2013. www.firstdirect.com





\$118.4 billion WILL BE SPENT ON CONTENT MARKETING, VIDEO MARKETING AND SOCIAL MEDIA IN 2013

Marketers spend over 25% of their marketing budget on content marketing



Blogs give websites

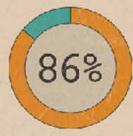
@ 434%

more indexed pages and 97% MORE INDEXED LINKS

91% of B2B MARKETERS USE CONTENT MARKETING



78% of CMOs think custom content is the future of marketing



86% of B2C marketers use content marketing



62% of companies outsource their content marketing — a 7% from 2011



YES

B2B companies that blog generate 67% more leads >>>>> per month COMPANIES WITH LESS THAN 10 EMPLOYEES ALLOCATE 42% OF THEIR MARKETING BUDGET TO

C-O-N-T-E-N-T

22222222

Interesting content is one of the top 3 reasons people follow brands on social media Social Media and Blogs reach 8 out of 10 of all U.S. Internet users ORGANIC SEARCH LEADS HAVE . 14.6% A 14.6% CLOSE RATE OUTBOUND MARKETING LEADS 1.7% HAVE A 1.7% CLOSE RATE Articles with images get: 79% of BBB marketers use content marketing to achieve brand awareness goals MORE VIEWS 9 in 10 organizations market with content 78% of B2B marketers rate of consumers fee that organizations behind the webinars as the most content are interested in affective content marketing building good relationships tactic 57% of marketers may blogs 0000 are the most valuable type 0000 of combent harketling COMPANIES WITH 10,000 OR MORE EMPLOYEES. 300 USE 18 DIFFERENT CONTENT MARKETING TACTICS of consumers trust editorial content wishpond

THE IMPACT OF PHOTOS ON FRCEBOOK ENGAGEMENT

http://bit.ly/11n5g31

THE IMPACT OF TWITTER
ON BRANDS

http://bit.ly/10jBya5

HOW USERS INTERACT ON PINTEREST

http://bit.ly/WIXo8v

TOP 4 DIGITAL MARKETING TRENDS FOR Mobile Marketing Content Marketing Digital marketing is evolving at a tremendous pace. There are a plethora of tools, technologies and platforms that promise to deliver many exciting changes to the digital marketing world this year. Here are some of the core trends that marketers need to focus on in 2013. 1. Mobile Marketing 16% 13% Global Internet traffic via mobile By 2015, more U.S. users will access Search queries with local intent the Internet through mobile devices in PCs and mobiles than through PCs/wireline devices. 42.8% of marketers plan to increase mobile marketing spend in 2013.



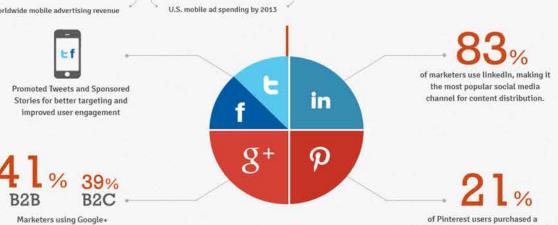


Mobile Advertising

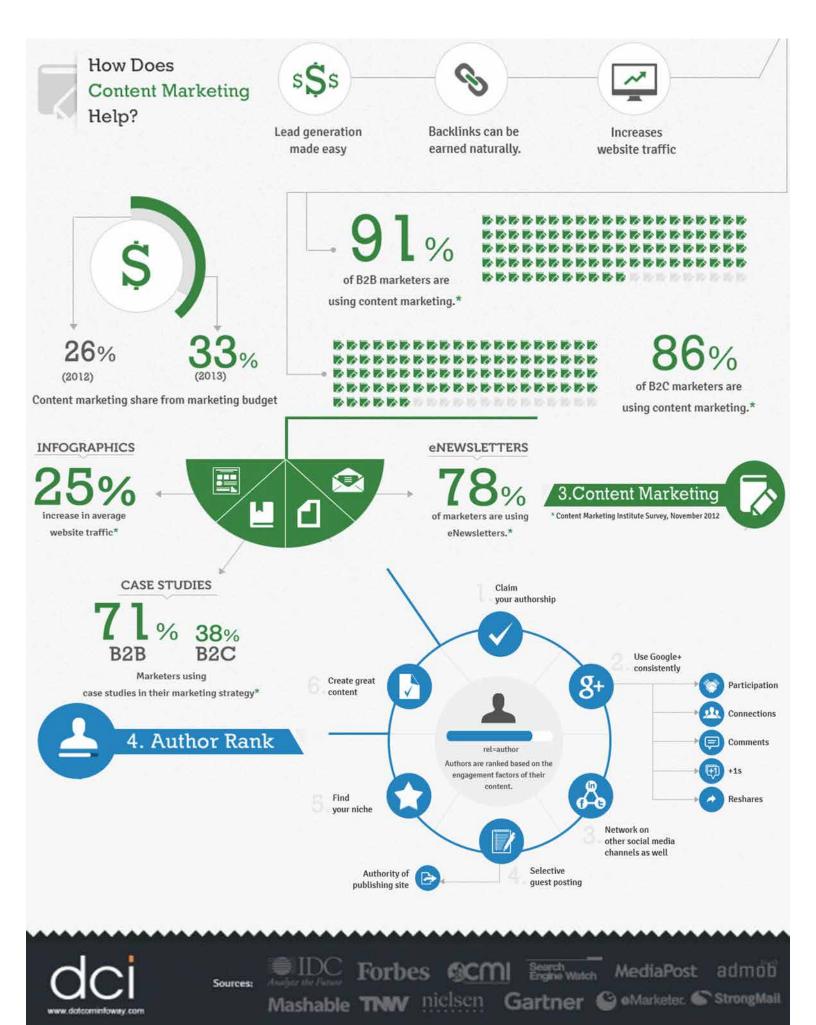


product after seeing a picture on the site.





to distribute content



· SOURCES ·

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state-of-content-marketing-2013

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CHEERS!

GIVE YOUR FRIENDS A TASTE



AMERICANS FOR THE ARTS 1000 VERMONT AVENUE NW, WASHINGTON, DC 20005

AMERICANS FOR THE ARTS IS THE NATION'S LEADING NONPROFIT ORGANIZATION ADVANCING THE ARTS IN AMERICA. WITH MORE THAN 50 YEARS OF SERVICE. IT IS DEDICATED TO REPRESENTING AND SERVING LOCAL COMMUNITIES AND CREATING OPPORTUNITIES FOR EVERY AMERICAN TO PARTICIPATE IN AND APPRECIATE ALL FORMS OF THE ARTS.

202.371.2830 PHONE 202.371.0424 FAX

WANT MORE ARTS MARKETING RESOURCES?

WEBSITE: WWW.ARTSMARKETING.ORG EMAIL: INFO@ARTSMARKETING.ORG

FACEBOOK: NATIONAL ARTS MARKETING PROJECT

TWITTER: #NAMPC



